



## COVID-19 Lift Operations Guidelines

Overall, we commit to:

- Follow the latest policies, procedures, and practices to operate in compliance with Orders, physical distancing, capacities, or other requirements as established by state and local authorities.
- Follow the “Cleaning and Disinfecting Your Facility”, “Fact Sheet/Prevention/Response” to safeguard employees and guests from COVID-19.
- In addition to National and Local Government restrictions, follow precautions of our manufacturers.
- Provide signage visible to guests and employees addressing recommendations to “Stop the Spread”.
- Offer complete transparency and provide expectations for all employees and guests.

Employee Safety and Protocols:

- Educate on symptoms of COVID-19 and related illness policies.
- Each staff member completes a COVID-19 Employee Health-Screening Form for every workday.
- Proper handwashing and respiratory etiquette per CDC standards.
- Employees being supplied and wearing proper Personal Protective Equipment as needed.
- Physical distancing of staff at the worksite IE: cashier stations.
- Enhanced training on Personal Protective Equipment and Safety Data Sheets to ensure employees can safely use provided supplies in compliance with the CDC and difference between cleaning and sanitizing.
- Physical distancing and appropriate cleanliness being maintained in employee break areas.
- Workspace disinfection prior to employee/shift changes IE: workstations and equipment.
- Routine disinfection of Equipment utilized for activities after use.
- Regular use of electrostatic disinfecting-cleaning machine.
- Equipment utilized for all activities will be disinfected after each use.

At lift stations:

- Purchase lift tickets and all other skiing & snowboarding products online and in advance.
- All lift employees shall wear face coverings and strive to maintain 6-foot physical distancing.
- All guests over the age of 5 years old are required to wear a face covering while waiting in lift maze areas, loading the lift, riding the lift, and unloading the lift.
- Face coverings include surgical masks, cloth masks, scarfs, bandanas, neck gaiter, and full-face shields.
- Face coverings must cover the mouth and nose.
- Face coverings are not required on guests during the physical act of skiing or snowboarding when proper physical distancing is maintained but need to be worn at the lift loading and unloading areas and while riding the lift.
- Lift line corrals and mazes are set up with spacing between the typical lane configuration with makes an empty “ghost lane” and maintains physical distancing between each maze. Guests maintain 6’ physical distancing throughout the length of the line because of ski and snowboard length.
- Touch free trash cans at the stations.
- Face covering and physical distancing signs are set at the lift entrance and maze areas.
- “Travel together, ride together” guidelines will be followed for chairlift loading as well as pairing singles that are comfortable riding together with face covering at opposite ends of the chair.
- Singles not comfortable riding with another single will load solo on triple chairs and sit in the middle of the chair. On Quad chairlifts two unrelated singles will be loaded on the same chair but at opposite ends of the chair.

Ski & Snowboard School Lessons:

- Guests load chairlifts with family and friends they are comfortable riding with during the lesson.
- Instructors may choose to ride chairlifts with one guest separated by the middle seat if both parties are comfortable doing so.
- If a parent or guardian is not comfortable with a younger person potentially riding the chairlift solo, they may tag along to ride the chairlift with the child.
- If a parent or guardian is not available to ride the chairlift with a child that is not comfortable riding alone, the child will be placed in a lesson that will only use the conveyor lifts.