



COVID-19 Ski & Snowboard School Guidelines

Overall, we commit to:

- Follow the latest policies, procedures, and practices to operate in compliance with Orders, physical distancing, capacities, or other requirements as established by state and local authorities.
- Follow the "Cleaning and Disinfecting Your Facility", "Fact Sheet/Prevention/Response" to safeguard employees and guests from COVID-19.
- In addition to National and Local Government restrictions, follow precautions of our manufacturers.
- Provide signage visible to guests and employees addressing recommendations to "Stop the Spread".
- Offer complete transparency and provide expectations for all employees and guests.

Employee Safety and Protocols:

- Educate on symptoms of COVID-19 and related illness policies.
- Each staff member completes a COVID-19 Employee Health-Screening Form for every workday.
- Proper handwashing and respiratory etiquette per CDC standards.
- Employees being supplied and wearing proper Personal Protective Equipment as needed.
- Physical distancing of staff at the worksite.
- Enhanced training on Personal Protective Equipment and Safety Data Sheets to ensure employees can safely use provided supplies in compliance with the CDC.
- Physical distancing and appropriate cleanliness will be maintained in employee break areas.
- Routine disinfection of Equipment utilized for activities after use.

Lessons:

- Purchase skiing & snowboarding products online or over the phone in advance.
- All guests attending lessons should utilize the Learning Center yurts for rental and ticket pick up.
- All guests attending lessons meet on snow in the designated area located on the slope side of the Learning Center yurts at the designated time.
- Class Lessons participants will be grouped by like age and ability or with family and friends.
- Class size may be limited to maintain appropriate distancing.
- All Instructors shall wear face coverings and strive to maintain 6-foot physical distancing.
- All guests over the age of 5 years old are required to wear a face covering while participating in lessons.
- Face coverings include surgical masks, cloth masks, scarfs, bandanas, neck gaiters, and full-face shields.
- Face coverings must cover the mouth and nose.
- Face coverings are not required on guests during the physical act of skiing or snowboarding when proper physical distancing is maintained but need to be worn at the lift loading and unloading areas and while riding the lift.

Lift Use While Attending Lessons:

- Follow the Wisp Resort COVID-19 Lift Operations Guidelines.
- Guests may load chairlifts with family and friends they are comfortable riding with during the lesson.
- Instructors may choose to ride chairlifts with one guest separated by the middle seat if both parties are comfortable doing so.
- If a parent or guardian is not comfortable with a younger person potentially riding the chairlift solo, they may tag along to ride the chairlift with the child.
- If a parent or guardian is not available to ride the chairlift with a child that is not comfortable riding alone, the child will be placed in a lesson that will only use the conveyor lifts.