



2020-21 Season Pass Credit Policy

If Wisp Resort is closed due to COVID-19 for more than 7 days (cumulative) between December 11 and March 28.

- Starting on the 8th day of COVID-19 related closure, the Season Pass Holder will get a 1% credit towards the purchase of next year's equivalent season pass per day beyond the seven day grace period that Season Pass Holder's home resort is closed due to COVID-19, up to a maximum of 100% credit.
- Credits are only applicable in the event of COVID-19 related closures and do not apply to any weather-related closures, season pass holder injury, health related absences, or other reasons.
- Closure credits apply only with respect to Season Pass Holder's home mountain (IE: if Wisp Resort had a COVID-19 related closure, a Wisp Resort Pass Holder would get credits but a Powderhorn buyer would not get any closure credit as a result of Wisp's closure).
- Closure credits would apply under the following COVID-19 related circumstances:
 - If a government entity requires closure.
 - If a resort closes of its own accord due to COVID-19 related issues.
 - If a government entity restricts travel in a way that prevents passage between a Season Pass Holder's primary domicile and home resort.
 - If a government entity issues a mandatory stay-at-home order covering the Season Pass Holder's primary residence.